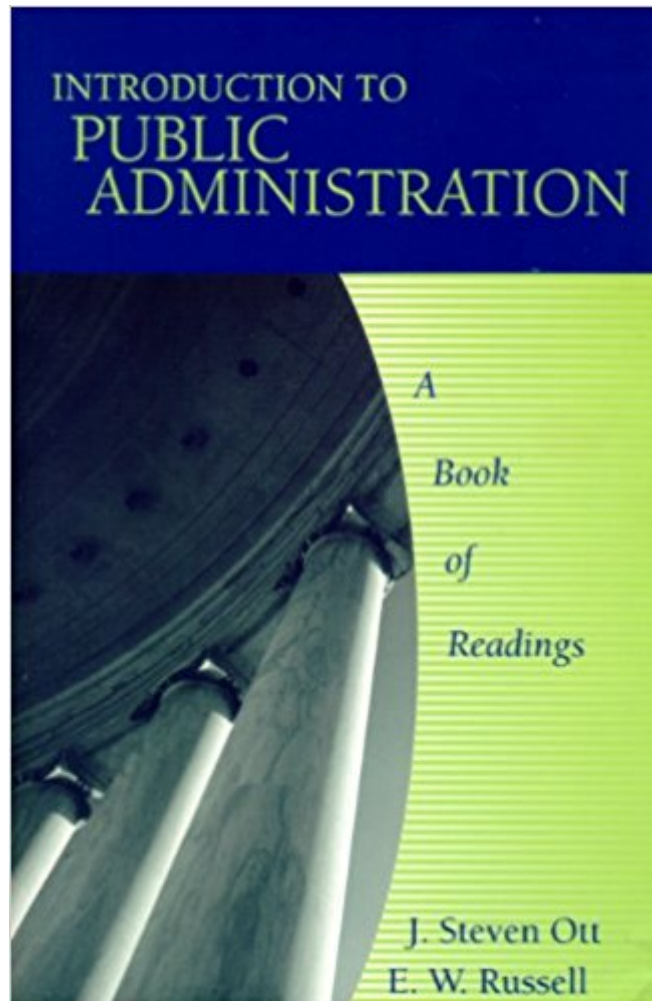


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Grounded in the assumptions that public administration is more than the application of business administration tools to the management of government agencies and that values and ethics are central to all aspects of public administration, this unique new reader examines the nature, scope, structures, functions, and challenges facing public administration at the turn of the 21st century. Five current trends are woven throughout appropriate chapters: globalization; the impact of new information technology; the movement of decisions to lower levels of government (devolution) and down through government hierarchies (empowerment); the delivery of government services by private sector organizations; and the opportunities and challenges of diversity. For those interested in public administration.

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